

ZB Enrollment Agreement

1. Purpose

This Enrollment Agreement outlines the terms and conditions for clients/delegates seeking to enroll in courses or programs offered by Zebra Blue.

2. Scope

This policy applies to all individuals interested in enrolling in online courses or coaching programs. If you want to run our programs or courses in your organisation or have a bespoke solution designed for you, please contact michele@zebrablue.co.uk for an in-person consultation to understand your requirements.

2. Enrollment Process

Step 1: Enrollment and Registration

- Complete the enrollment form on the Zebra Blue website [here](#).

Step 2: Prerequisites and Requirements

- If there are any prerequisites for your course, additional documentation, such as transcripts or certificates, may be required.

Step 3: Acceptance and Confirmation

- Once your enrollment has been accepted and confirmed, you will receive a confirmation email, including details about the course/program start date, duration, tuition fees, payment instructions, and other relevant information.

4. Withdrawal and Transfers

- Please see our withdrawal policy if you wish to withdraw from a course/program after enrollment. [Add withdrawal policy](#)
- Refund eligibility will be determined based on the withdrawal date and the terms specified in the refund policy.
- Requests to transfer to a different course/program must be submitted in writing to michele@zebrablue.co.za.
- Transfers are subject to availability and approval by Zebra Blue.

5. Code of Conduct

- In the spirit of ensuring psychological safety, confidentiality and mutual respect for all clients and delegates, we expect all our facilitators, employees, clients, and delegates to follow the Zebra Blue Code of Conduct.

6. Policy Review

This agreement will be reviewed periodically to ensure its effectiveness and relevance. Any necessary updates will be made to reflect changes in regulations or best practices.

7. Contact Information

For inquiries related to enrollment or the enrollment process, please get in touch with michele@zebrablue.co.za

Zebra Blue is dedicated to facilitating a seamless enrollment process for students, promoting accessibility and transparency throughout their learning or coaching journey with us.